

## **NPC IGNITES 2020: CONFERENCE PROGRAMME**

## Day 1, 14 October

| 9:20-9.30   | Grab yourself a hot drink and log in  |   |
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| 9:30-9.40   | Welcome and introduction to the highlights of the day   | Angela Kail, Director of Consulting, NPC  |
| 9.40–10.10  | Opening presentation from NPC's Chief Executive   | Dan Corry, Chief Executive, NPC   |
| 10.10–10.30 | Break—Activity  |   |
| 10:30–12:00 | Panel discussion—Future of the social sector  | Chaired by Delroy Corinaldi, Trustee, NPC                                       |
|             | Against the backdrop of Covid-19, Brexit, and questions around inequality, our sector must seek out       | Caroline Abrahams, Charity Director, Age UK                                     |
|             | innovative approaches to the current environment. This session will explore how the sector is recovering, | Baroness Diana Barran, Minister for Civil Society                               |
|             | rebuilding and resurging.   | Shaista Gohir, Chair, Muslim Women's Network UK                                 |
|             |   | Julian McCrae, Director, Engage Britain   |
|             |   | Cassie Robinson, Senior Head, UK Portfolio, The National Lottery Community Fund |

| 12.10–1.10  | Live breakout—Rethink, rebuild: How systems thinking can help navigate our changed landscape  Covid-19 precipitated significant shifts in our social landscape and created deep uncertainties for our sector. Its legacy will bring more of both. This session looks at how a systems thinking approach can help us adapt, survive and rebuild through these unique circumstances.   | Seth Reynolds, Systems Change Lead, NPC Diane Smith, Head of Programme, Fulfilling Lives (Lambeth, Southwark & Lewisham) Clare Wightman, Chief Executive, Grapevine  |
|-------------|--|--|
|             | Lunch  |  |
| 14.00–15.30 | Panel discussion—What does social justice look like in the UK?  In this session, we will explore the gaps in equality exposed by the Covid-19 crisis and how, through the understanding of the social determinants of health, the social sector can work together for social justice.  | Chaired by Lucy de Groot, Trustee, NPC Jabeer Butt, CEO, Race Equality Foundation Natalie Creary, Director, Black Thrive Steve Douglas, CEO, St Mungo's Christina Marriott, Chief Executive, Royal Society for Public Health |
| 15.45–16.30 | Live breakout—Investing for Impact: A foundation's journey to using all of their assets for social change  An interview with Danielle Walker Palmour, Director, Friends Provident Foundation  An increasing number of foundations across the world are rethinking their investment policies and considering whether impact investment is suitable for them. How can they align the 'super-power' of their endowment with their overall mission? How do they do this in practice? What do trustees need to consider? Is impact investing only suitable for foundations with large investment portfolios? What are the risks to holding investments that are inconsistent with their mission?  The Friends Provident Foundation has been one of the UK's pioneering foundations in this regard, viewing the whole of their endowment as a tool to help them achieve their mission. In this session, NPC's head of impact investing, Plum Lomax, will be interviewing Danielle Walker Palmour, Director of the Friends Provident Foundation on the journey they've been through including some of the challenges and learnings as well as the benefits it has reaped. Danielle is a thought-leader in this space, driven to improve practice in the field as well as within her own foundation. The session will be a great opportunity for others to learn from an early adopter of this increasingly relevant practice. | Plum Lomax, Principal, NPC Danielle Walker-Palmour, Director, Friends Provident Foundation   |

|                  | Breakouts  |   |
|------------------|--|---|
| Pre-<br>recorded | Mergers and other sharing models: Joining forces for a greater impact  Mergers and other sharing models can help charities to collectively achieve more for their causes. This is even more important at this time of rising social need and falling charity incomes. Yet charities are having to make rapid decisions and many leaders feel they do not have the time to forge effective alliances. This session looks at what we can learn from previous mergers and sharing models, including what makes them effective and how they can support the sector to navigate the current crisis.                               | Katie Boswell, Associate Director, NPC Kay Boycott, Chief Executive, Asthma UK and British Lung Foundation Jessica Cavagnero, Partner, SeaChange Capital Partners Dave Garratt, Director - Governance and Mergers, Eastside Primetimers Theresa Shearer, Group Chief Executive, The Piper Group |
| Pre-<br>recorded | The history of philanthropy  How do we define good causes and the reasons behind social needs? Should activity by donor-led or charity-led? What counts as success and who counts as an expert? And where does the money ultimately come from? Can bad money be used for good? This session will explore where philanthropy money and attitudes have come from, what this means for giving today, and what responsibilities funders have to ensure they are giving well.   | Rhodri Davies, Head of Policy, CAF  Dr Sarah Flew, Deputy Director of Development, Imperial College London  Maureen Grant, Assistant Trust Secretary, The Joseph Rowntree Charitable Trust Clare Wilkins, Principal, NPC  |
| Pre-<br>recorded | When research meets practice: Learning from the shared evaluation of the Youth Investment Fund (YIF)  In this session we will describe NPC and the Centre for Youth Impact's YIF evaluation approach, which was co-designed with c90 youth providers. We will also explore some of the early findings from the evaluation. These findings will be framed alongside reflections from the National Lottery Community Fund on what questions the evaluation has helped to answer, as well as views from one of our YIF grant holders about their experiences of the evaluation and their hopes and expectations for the future. | Kevin Franks, Deputy Chief Executive, Youth Focus: North East Austin Hughes, West Ham United Vidal Kumar – Evaluation Manager, The National Lottery Community Fund Bethia McNeil, Chief Executive, Centre for Youth Impact Karen Scanlon, Principal, NPC  |
| Pre-<br>recorded | What is the State of the Sector, eight months into the Covid-19 crisis?  Charities have faced falling incomes and rising demand due to this crisis, with many organisations sounding the alarm that the sector needed large amounts of cash to survive the first few months. We are now seeing redundancies and even charities beginning to fail. But what do we really know? And what can we know, in an evolving situation, in a sector that is terrible at sharing its data?  | Daniel Chan, Senior Manager, PwC Theo Clay, Consultant, NPC Tom Collinge, Policy Manager, NPC Daniel Fluskey - Head of Policy and External Affairs, IoF Karl Murray, Strategic Advisor, Ubele Initiative Jemma Shaw - Head of Community Engagement, UK Youth                                    |

| Pre-<br>recorded                        | How evaluation approaches among small charities have shifted during the pandemic: Insights from Inspiring Impact and ChEW  | Catherine Manning, Operations Manager, Social Value UK  |
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| ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | For all charities and social enterprises big and small, Covid-19 has presented many challenges that have required them to adapt services, make better use of digital, and make decisions quicker than ever before. To achieve this, organisations quickly placed greater attention on using their existing data better and asked themselves questions about what useful information they needed to collect – for example about their beneficiary needs, potential demand, user profile and user engagement.                                  | Stephen Miller, Head of Impact Evaluation, Power to Change and Chair of CHEW Shehnaaz Latif, Lead Consultant, NCVO Rachel Tait, Inspiring Impact Manager, NPC   |
|   | In this session we discuss insights from <a href="Inspiring Impact">Inspiring Impact</a> and <a href="Charities Evaluation Working Group">Charities Evaluation Working Group</a> on how they supported small charities to meet these challenges and make evidence based decisions through delivering free peer learning events and resources. We will also explore current thinking on what the future measurement needs and practices are likely to look like for small charities, and the implications of this on future funder practices. |   |
| Pre-                                    | Carry on collaborating - how can the spirit of the crisis be maintained for the future?  | Jenifer Cameron, CEO, Action for Youth,   |
| recorded                                | The Covid-19 pandemic created a rallying point around which many charities, funders, mutual aid organisations, social businesses and local government bodies were able to come together and collaborate. What can we learn about the places where this worked, and the places where it didn't? And how can we build collaborations which last beyond the initial crisis, for the benefit of people, places and causes.   | Buckinghamshire  Alison Navarro, Chief Executive, Community Action Sutton  Jane Moffat, Early Help Manager, Coventry City Council Nicola Pritchard, Senior Consultant, NPC  Abigail Rose, Researcher, NPC |

## Day 2, 15 October

| 9:20–10:20  | Live breakout—Can charities better use the law to fight for a fairer society?  Inequalities further revealed by Covid-19have shown us how important it is that basic rights are protected in law, and that civil society has a role in holding the government to account. From 'activist lawyers' who prevent the government deporting people illegally, to Shelter's work fighting for it to be illegal for landlords to discriminate against people on housing benefit, we have seen how useful the law can be in fighting for equality. However, this tactic isn't without risks—and is increasingly under threat from government. | Katrina Ffrench, Chief Executive, Stopwatch Angela Kail, Director of Consulting, NPC Martin O'Brien, Director, Social Change Initiative David Sampson, Deputy Director, The Baring Foundation   |
|-------------|---|---|
| 10:20–10:30 | Welcome and introduction to the highlights of the day from NPC's Chair  | Vaughan Lindsay, Chair, NPC   |
| 10:30–12:00 | Panel discussion—The future of philanthropy  As the charity sector emerges from the initial Covid-19 crisis and starts to consider building back better, this session will reflect on what good philanthropy looks like. It will also explore how we can embrace the changes made during the crisis and discuss how we could take them even further.  | Chaired by Fran Perrin, Trustee, NPC Sufina Ahmad, Director, John Ellerman Foundation Delphine Moralis, European Foundation Centre Joe Cerrell, Managing Director, Bill & Melinda Gates Foundation Paul Vallely CMG FRSA, author of <i>Philanthropy: From</i> Aristotle to Zuckerberg |
|             | Lunch   |   |

| 12.10-1.10  | Live breakout—Governance and decision making through a crisis: How can charity leaders                   | Tom Gash, Managing Director, Leapwise                   |
|-------------|--|---|
|             | navigate the Covid-19 recovery?  | Arvinda Gohil, Chief Executive, Central YMCA            |
|             | As we enter the recovery phase of this crisis and we start to prepare for the future, charity boards and | Charlotte Lamb, Principal, NPC                          |
|             | leadership teams will want to make decisions that allow them to seize opportunities, manage risks and    | Peter Olawaye, Trustee, Leap Confronting Conflict       |
|             | embrace change. This session will look at how governance and decision-making changed during the          |   |
|             | crisis, what worked and what didn't, principles of good governance that will help charities navigate the |   |
|             | Covid-19 recovery, and how we can encourage better decision-making from charity leaders.                 |   |
| 12.10–1.10  | Live breakout—Open source data: Why the sector should be sharing more                                    | Tracey Gyateng,   |
|             | Whilst the culture towards, and the use of data, has been gradually changing among Civil Society         |   |
|             | organisations, the potential of data, particularly data that is made available for others to compare and |   |
|             | learn from, or data that could be used as evidence to inform voluntary organisations' decision making is |   |
|             | still untapped. In this session, we will be presenting existing examples of open source tools, provide   |   |
|             | examples of how open source data has helped charitable organisations, and we will be discussing some     |   |
|             | of the aspects underlying the set-up of such systems and processes for data sharing, what it means in    |   |
|             | practice for organisations to be able to share their data and triangulate it with other datasets.        |   |
| 14:00–15:30 | Question time  | Chaired by Greg Hurst, Social Affairs Editor, The Times |
|             | Your chance to put your questions to our panel. Inspired but don't know how to take today's ideas        | Caron Bradshaw, Chief Executive, CFG                    |
|             | forward? Unsure how to break down the barriers you are facing? What would you like funders to do         | Ruth Davison, Chief Executive, Comic Relief             |
|             | differently? What do you think the government must listen to? What is the elephant in the room that      | Neil Heslop, Chief Executive, CAF                       |
|             | needs pointing out?  | Paul Latham, Director of Communications and Policy,     |
|             |  | Charity Commission                                      |
|             |  | Rosie Lewis, Deputy Director & VAWG Services Manager,   |
|             |  | The Angelou Centre                                      |
|             |  | Chris Sherwood, CEO, RSPCA                              |
| 15:30–15:45 | Break—Activity   |   |

| 15:45–16:45 | Closing presentation—A foundation's innovative approach to creating a more just, equitable and           | Debra Schwartz, Managing Director, Impact Investments,    |
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|             | resilient world.   | MacArthur Foundation                                      |
|             | Sarah Gordon, Impact Investing Institute in conversation with Debra Schwartz, MacArthur                  | Sarah Gordon, Chief Executive, Impact Investing Institute |
|             | Foundation.  |   |
|             | At the conference's closing session we will hear from one of the world's largest foundations as to how   |   |
|             | they are responding to the twin crises of Covid-19 and racial injustice, and driving the systemic change |   |
|             | that is required for an equitable recovery from the pandemic. As part of a larger effort with four other |   |
|             | foundations, the US-based MacArthur Foundation has issued a \$125m social bond to generate               |   |
|             | additional funds for rapid grant-making purposes—to support the reinvention of systems and structures    |   |
|             | for a more just, equitable and resilient world. This is a great opportunity to hear directly about the   |   |
|             | decisions that led to this innovative approach, some of the challenges and considerations they faced and |   |
|             | the impact they hope to achieve.   |   |
| 16:45–17:00 | Conference close by NPC CEO  | Dan Corry, Chief Executive, NPC                           |

|                  | Breakouts  |  |
|------------------|--|--|
| Pre-             | Funding during Covid-19: What has changed and where do we go now?  | Nusrat Faizullah, Resourcing Racial Justice  |
| recorded         | This session will explore how funding practices have adapted to the Covid-19 crisis and what is needed to help the sector through the difficult times that lie ahead.  | Jenny Oppenheimer, Action Inquiry Manager, Lankelly Chase Clare Wilkins, Principal, NPC            |
| Pre-<br>recorded | ClientEarth: A theory of change case study  Amy Rose, Director of Litigation, Compliance & MEL at ClientEarth, talks to NPC's Liz Gadd about their journey to improve impact measurement across their programmes. Amy talks about why the team chose a theory of change approach, their experience so far and their role as thought leaders in environmental litigation impact measurement. Amy's top tips are of value to all charities and funders thinking about integrating theory of change approaches into their work. | Liz Gadd, Senior Consultant, NPC  Amy Rose, Director of Litigation, Compliance & MEL,  ClientEarth |

| Pre-     | Maintaining involvement and community through Covid-19   | Rosie McLeod, Associate Director, NPC    |
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| recorded | Pause is a national charity that works with women who have experienced – or are at risk of experiencing – repeat removals of children from their care. | Women and staff of Pause                 |
|          | Pause successfully works with women that many other services fail to engage, and those women   |  |
|          | contribute greatly to the Pause community. This sense of community has maintained, even through  |  |
|          | lockdown, and in this discussion session, women and staff from Pause reflect with Rosie McLeod, NPC  |  |
|          | on what it means to be involved and why it is so important.  |  |
| Pre-     | Meaningful co-design with young people: how to manage complexity in digital product  | Kathryn Dingle, Consultant, NPC          |
| recorded | development  | Nicola Pritchard, Senior Consultant, NPC |
|          | Digital projects are more effective when created in collaboration with those the digital solution aims to  |  |
|          | help. This event explores our approach to user involvement in collaborative digital projects. The session  |  |
|          | will cover: an introduction to user-centred design in digital product development; a case study and demo   |  |
|          | of our approach to user involvement for the My Best Life project; and reflections on what this has meant   |  |
|          | for the project, lessons learned and how this is shaping our work going forward.   |  |
| Pre-     | How to evaluate digital services   |  |
| recorded | Charities are increasingly developing digital services to better connect with their communities, save  |  |
|          | money and increase their impact. But how can charities make sure that the digital services they offer are  |  |
|          | having an impact?  |  |
| Pre-     | How to develop an agile strategy   |  |
| recorded | As the Covid-19 crisis demonstrates, the environment charities and funders are operating in is changing  |  |
|          | at a faster pace than ever. How can charities and funders make sure their strategy continues to be   |  |
|          | relevant in the face of such change? This session will outline methods for developing more agile   |  |
|          | strategies for programmes and organisations.   |  |
| Pre-     | How to develop a learning culture  |  |
| recorded | This session will explore how to involve everyone in thinking about impact, how to overcome common   |  |
|          | pitfalls and challenges in developing a learning culture, and how to demonstrate to your team why data   |  |
|          | and evidence matter to their work.   |  |
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| Pre-     | Theory of change in ten steps  |
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| recorded | A theory of change process encourages us to reflect on our aims and plans, to discuss them with others |
|          | and to make them explicit. We see this process as the foundation of charity strategy, evaluation and   |
|          | communication. This session will run through how to develop a theory of change, based on our recently  |
|          | published guidance Theory of change in ten steps.  |
|          |  |

| Cotober 4pm-5pm  Rebalancing data for the 21st century  Monitoring and evaluation may aspire to objective assessments of impact, but all too often privileges the funder's view and can reinforce inequities of power and wealth. For organisations seeking to promote equity, it is an uncomfortable irony.  Bonnie Chiu, Managing Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultancy  Jara Dean-Coffey, Founder and Director of The Scional Consultance Consult |                  |
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| This session establishes why more equitable approaches to evaluation matter and sets out a direction for the sector.  Rosie Mcleod, Associate Director, NPC  Stephen Miller, Head of Impact Evaluation Change  | of the Equitable |

## PLUG INTO BIG IDEAS + VITAL ISSUES AT NPC'S ANNUAL CONFERENCE

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NPC is a charity think tank and consultancy which occupies a unique position at the nexus between charities and funders, helping them both achieve the greatest impact. Follow us on Twitter <a href="mailto:overline">overline</a> and find out more about us at <a href="www.thinkNPC.org">www.thinkNPC.org</a>.